The Children’s Society in Solihull and Coventry

A better childhood. For every child.

www.childrenssociety.org.uk
The Children’s Society

The Children’s Society wants to create a world where all children and young people are respected, valued and heard. We believe that childhood should be happy and that young people deserve to reach their full potential.

Our priority is children who have nowhere else to turn. We protect young runaways from the dangers of life on the street. We give disabled children a voice and more control over their lives. Our work helps young refugees start afresh in new communities, and gives young carers time and energy to enjoy their childhood.

With over 75 programmes and children’s centres throughout England, we offer care, respite, legal support and mentoring schemes that help turn lives around.

Through our campaigns and research, we seek to influence policy and perceptions at all levels so young people have a better chance in life.

Our approach is driven by the Christian values that inspired the charity’s founders in 1881, and by the voices of children and young people who are at the heart of all we do.

We want to build a better childhood for every child.
The Programme

Solihull

The Children’s Society in Solihull began life as Solihull Children’s Fund back in 2003, working with children and young people aged 5-13 years in North Solihull who were at risk of social exclusion. Over the years the Programme established The Children’s Society as a key provider of services for disadvantaged and marginalised children in the borough.

In 2009, the Programme became known as The Children’s Society in Solihull and was commissioned by the Solihull Children and Young People’s Trust to deliver a range of services across the borough. These were:

- the **Youth Inclusion Support Programme** (YISP)
- the **Active Involvement** of children and young people in Solihull
- **Anti-bullying and Personal Safety** group work programmes

In March 2011, the Trust withdrew funding for the anti-bullying work in schools and these programmes were brought to an end with the loss of a permanent member of staff. However, the toolkits and resources that the Programme developed continue to be delivered in schools by teachers and other practitioners – such as;

- **Keep Cool** – addressing healthy and unhealthy relationships in the home and exploring the issue of domestic abuse
- **Embrace** – raising awareness of racism, discrimination, prejudice and stereotypes that impact on society
- **E-Safety** – empowering pupils to feel confident and safe whilst using technology

The Trust also made the decision to second the Active Involvement Project Worker into their service, continuing to involve children and young people in decision-making projects across the borough. Projects such as the **Young Person’s Advisory Group** and **Kids Zone** were brought to a close, but the Project Worker remained linked to the Programme and continued to support the YISP and other national Children’s Society work up until December 2011.

The YISP secured funding for a further year, although was subject to an intensive 6-month review led by Solihull MBC. This also included a review of the YISP+ service – a similar, Council-run project working with 14 year olds and above. The two services were scrutinised with regards to budget, unit-costing, value for money, effectiveness, reach and numbers of young people, and involved interviews with management, workers, service users and partner agencies. The outcome of this review was to merge the two services and TUPE the Children’s Society staff across to the Council, which will be done at the end of June 2012.
Coventry

The Safe in the City Coventry Programme began in 2008 and has included the following activities:

Reunite Service

A young runaways service that employed 2 part-time workers funded by Comic Relief. The service worked intensively with the most vulnerable young people who went missing from home or care.

Until November 2009, Reunite also did return interviews with young people and their carers following a missing episode.

The funding for Reunite expired in November 2011 and the project was wound down.

A decision was made not to apply for further funding due to the referral rate going down as a result of the implementation of the Missing Children and Young People Multi-agency Screening Panel (MASP), a runaways panel that the project was not initially a part of.

Streetwise Service

From November 2011, funding was secured from a number of sources, including major funding from the Home Office Innovation Fund, to work with young people at risk of sexual exploitation. The project grew out of concerns about the number of young people from Reunite who were deemed to be at risk of sexual exploitation whilst they were missing from home or care. The service included the provision of intensive support to at risk young people and an awareness raising, protective behaviours programme in pupil referral units (PRUs), children’s homes and other targeted groups, such as youth offending and teenage pregnancy. There was also some limited training of frontline workers in social and health services and of social work degree students.

Say Something If You See Something local and national campaign

This campaign was set following concerns that the hotels were being used as venues to sexually exploit young people. Coventry has a range of cheap hotels and bed and breakfasts where there was a risk that sexual exploiters were hiring rooms to sexually exploit young people. The Coventry Community Safety Board provided funding for posters and leaflets, and brief training events have been arranged for hotel staff. Training was done in partnership with the Community Safety Team, West Midlands police, the Terence Higgins Trust, and COMBAT.

The work done in Coventry has now been expanded nationwide and work is being done in partnership with the National Working Group for Sexually Exploited Children and Young People (NWG) to develop a campaign pack with resources that can be used locally by groups.
The services we provide

The Youth Inclusion Support Programme (YISP) was set up to prevent the involvement of children and young people (aged 8-13 years) in offending and antisocial behaviour. Its work has been supported by a multi-agency Panel, who met monthly, which included senior colleagues from:

- West Midlands Police
- Solihull Children’s Services
- Neighbourhood Sports Services
- Emotional, Social and Behavioural Difficulties Team
- Community Housing
- Young People’s Drugs and Alcohol Support Service

<table>
<thead>
<tr>
<th>The aims of YISP:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• to prevent involvement or further involvement in offending</td>
</tr>
<tr>
<td>• to reduce risk factors in respect of offending</td>
</tr>
<tr>
<td>• to assist in keeping children and young people in full-time education</td>
</tr>
<tr>
<td>• to help families and their children to access mainstream services</td>
</tr>
</tbody>
</table>

YISP received referrals from parents, schools and other concerned professionals. Children and young people were then individually assessed by a Key Worker using the Common Assessment Framework (CAF), which was discussed at the multi-agency Panel meeting towards a greater understanding of the child’s needs and a well-informed, targeted Integrated Support Plan.

The Key Workers then supported the young person for up to six months; addressing issues at one-to-one sessions, advocating for them at school and within the family, attending key meetings, making referrals to other relevant agencies, and encouraging them to attend other activities and services.

Where parents were struggling with their child’s behaviour, YISP has been able to complement the role of the Key Worker by involving its Parenting Support Worker. This is an experienced social worker, seconded to The Children’s Society from Solihull MBC, who has supported parents with understanding their child’s behaviour and needs, accessing other services, and considering different strategies to help the family communicate better.

Reunite provided an intensive support service for those young people most at risk of running away. The young person was allocated a Project Worker who, through a one-to-one relationship, worked towards a set of targeted outcomes. These young
people generally fell within Levels 3 and 4 of the windscreen model. The service developed a risk assessment tool that was used with young people and contributed to the young person’s targeted action plan. The service used an assertive outreach model where contact was made on a weekly basis, but at times of crisis would be more frequent. The service worked closely with West Midlands police and played an active role in intelligence gathering for Operation Protection, which scoped the extent of sexual exploitation of young people in the West Midlands and, more specifically, in Coventry.

We devised a self-assessment protective and risk factor checklist, which was used to chart outcomes throughout the involvement with a young person. This allowed us to track the impact of our intervention. Unfortunately, from January 2011 we no longer received the police notifications of runaway cases, therefore we were unable to say whether young people ran away following the end of our involvement. However, in previous years during our intervention, runaway rates were reduced by 52%.

The Intensive Support Framework included planned one-to-one sessions with young people, where issues concerning their safety were explored. An initial assessment was completed and an Action Plan drawn up with the young person, which was designed to specifically meet their circumstances. Workers used specially designed material to work with young people. A large part of the work was about helping the young people to make safe choices in terms of running away and sexual health.

Young people were encouraged to access teenage sexual health programmes, Social Care, counselling services and substance misuse programmes, and the Project Workers supported young people with this and worked to reconnect young people with the services they needed.

**Streetwise** was set up to deliver preventative work and support to young people aged 11-18 years old who are at risk of being sexually exploited, by raising their awareness of the dangers of grooming and cyber-grooming. We do this by working in partnership with a number of agencies that also work with this targeted group and by developing good practice models and campaigning regionally and nationally to raise awareness.

We believe it is necessary to raise awareness amongst professionals as well as young people regarding the risk factors around sexual exploitation. This is because in order for vulnerable young people offered the appropriate intervention, agencies need to have a clear understanding of the indicators so that the young people at risk can be identified. We have found there to be varying levels of awareness amongst professionals. In addition, young people will often not recognise themselves at being at risk.
The aims of Streetwise:

- To identify young people who are at risk of sexual exploitation and, where appropriate, signpost to agencies that can offer one-to-one support.
- To work directly with young people through the delivery of awareness raising sessions, targeting PRUs, schools and care homes, with a view to reducing the number of young people who are sexually exploited.
- To develop closer working relationships with agencies who come into contact with these young people, through the development and servicing of a Coventry Community of Practice that will link in to Coventry City Council’s Strategic Committee on sexual exploitation.

Some activities carried out so far, are:

- Field visits to existing child exploitation projects operated by The Children’s Society and other agencies, with the purpose of building up a good practice model and a range of resources to be used. Visits have been made to Hand In Hand in Keighley, West Yorkshire, the London Youth at Risk project, Barnardo’s Space project and links have been made with Safe and Sound in Derby and Taking Stock in Sheffield, who have all assisted in gaining the latest resources and knowledge.

- Designing and delivering sexual exploitation awareness packages for young people attending PRUs, who are accommodated in care, and with a number of selected schools who have identified the issue as high risk. We have delivered 13 sessions at extended learning centres in Coventry, 3 sessions in secondary schools and sessions in Local Authority children’s homes. The sessions are participatory and interactive in nature and use resources gained from a number of sources, including the UK Human Trafficking Centre, Barnardos and NWG.

Streetwise has grown out of the work done in Reunite with runaways. The delivery model, called Small Steps to Change is based on resilience and social learning theories, recognising that identifying risk and improving a young person’s / family’s ability to change behaviour is key to successful outcomes. Resilience theory recognises the importance of risk and protective factors in a young person’s life, including family instability, family conflict, poverty, deprived community environment, risky peer and social relationships and a low degree of school commitment. These are counterbalanced by protective factors such as a secure, stable family, a set of personal moral values, safe / positive peer and social relationships, achievement in school and attachment to a community.

Our approach is holistic, considering the influences of home, school and community. Whilst the service must be essentially child-focussed, we recognise that the child is part of a family (even if they are currently in care) and a community. Parental experiences and aspirations, and peer and community influences have a direct effect on young people’s life choices, the balance of these influences shifting as the child
gets older. Working with young people requires a wider perspective than just looking at the presenting problem(s) or behaviour of young people in isolation. Research states that working closely with the young person’s family brings added positive outcomes; greater information about the young person is gained, help to mobilise parental support, and interventions with young people can be reinforced at home.

**Streetwise is:**
- flexible
- child-centred
- holistic – working with family, school and the community
- needs-led – with clear outcomes using small steps to change that can be measured throughout the intervention
- proactive – focusing on early identification / intervention
- respectful of young people’s rights whilst ensuring timely and appropriate information sharing
- integrated – involving other services and agencies
- outcome-driven and benchmarked
- persistent, tenacious and assertive when engaging and working with young people

The intervention aims to help young people to change their behaviour using models of social learning and cognitive and behaviour change models. This includes social modelling, motivational interviewing and an awareness of the psychological factors that can hamper a young person’s self-esteem and thus his / her ability to change. We help the young person and his / her carers to set specific goals (small changes) that will challenge but that will be achievable. Built into this process are clear indicators of distance travelled and rewarding of good progress made.

We record every referral received and each contact made regarding the case, whether it’s indirect (with other services, family members, meetings, etc) or direct (face-to-face sessions, etc). Many of our referrals require much background work to be done before direct contact is actually made with the young person, working on issues and gathering information that affects their lives. Sometimes a young person will not accept our services or believe that they do not require help, in which case we may have put in many hours in background work without actually seeing the young person. We try several ways of making contact with them – text messages, phone calls and therapeutic letters.
## Who are the children and young people we work with?

<table>
<thead>
<tr>
<th>Type of service</th>
<th>What we do / did do</th>
<th>Main clients</th>
<th>Number of children and young people (Apr 11-Mar 12)</th>
</tr>
</thead>
</table>
| Youth Inclusion Support Programme (YISP) | To prevent the involvement or further involvement in offending and anti-social behaviour  
Length of intervention for each case was approx 6 months | Children and young people aged 8-13 years, who are at risk of becoming involved in crime and / or of being excluded from education | 61 new referrals received  
of which 55 new cases taken on with parenting support for 10 of these cases                                                                                          |
| Reunite                                | Intensive one-to-one work with young runaways                                                                                                                                                                       | Young people, aged 11-19 years, at risk of running away or who have actively left home                                                                                                                   | 66                                                                                                                                 |
| Streetwise                             | Intensive one-to-one support with young people at risk of sexual exploitation                                                                                                                                         | Young people, aged 10-18 years, who are deemed to be at risk of sexual exploitation                                                                                                                      | 34                                                                                                                                 |
| Streetwise                             | Awareness raising work and protective behaviours around sexual exploitation with targeted groups of young people                                                                                                 | Young people in PRUs, children’s homes, schools and other groups, who are deemed to be at risk of sexual exploitation                                                                                      | 72                                                                                                                                 |
Outcomes

Key achievements

- YISP was successful in obtaining funding from the *North Solihull Partnership’s Social and Economic Workstream Programme* to supplement the project with a volunteering / mentoring scheme. This would have funded a Volunteer Coordinator to recruit volunteers across the borough to support young people following YISP’s intervention, such as accompanying them to newly introduced activities or appointments with other support services. Unfortunately, this funding had to be withdrawn following the outcome of the YISP Review.

- There have been increasing numbers of YISP cases involving ASD, leading to further development within the project to better support these particular young people. Key Workers have completed an OCN accredited course with the Signpost Inclusion Service, have adapted their strategies and resources to reflect individual needs and reactions, and have linked to other services within the borough to provide better all-round support for families; services such as SoLO (Solihull Life Opportunities), SASSI (an autism support group) and the CLD (Communication and Learning Difficulties) Team. Key Workers and the Parenting Support Worker have also been increasingly involved in referring these cases to the Meadow Centre, and more often than not, these cases have been returned with a diagnosis, therefore enabling families, schools and the young person involved to better understand and cope with their specific needs.

- Throughout this year, YISP has successfully maintained key relationships with other services in the borough, particularly through the monthly YISP Panel. This has been joined by a member of the Solihull LINCS Team (Local Integrated Needs-led Coordinated Support), which has been instrumental in ensuring that CAFs and related information have been properly managed and monitored in the borough. CAFs were a key aspect of the YISP’s work and we were the CAF Lead on the majority of our cases.

- The projects have developed a range of tools to help young people to express their needs and to map a safer future for themselves. Reunite developed a risk and resilience tool, which became embedded in the evaluation tools used by the staff and proved to be very effective in assessing impact and outcomes. Streetwise has also developed highly effective tools and practice models, including a child-centred risk assessment and an awareness raising programme delivered in targeted setting that has led to a demand for this service that far outstrips our resources.

- Coventry staff have developed a stronger working relationship with the police and active involvement in the West Midlands Operation Protection scoping exercise into sexual exploitation. As a result of this, the Programme secured funding for Streetwise, which demonstrated that there is a great need and demand for specialised work with young people regarding sexual exploitation.
The Coventry Programme was involved in developing a successful European funding bid to raise awareness around internal and external trafficking of young people.

Agencies across Coventry are now beginning to recognise the risks of sexual exploitation and are developing safety plans for young people, thanks to Streetwise’s contribution to raising awareness amongst front-line professionals.

The development of the *Say Something If You See Something* campaign has now been adopted nationally by the NWG, and this working relationship led to NWG holding their AGM in Coventry.

The Coventry Programme has achieved media coverage on the risks of sexual exploitation through a series of interviews on BBC Radio and TV, and in the Coventry Telegraph.

**How did our work in Solihull benefit young people?**

- worked on a one-to-one basis, targeting specific needs
- improved confidence, self-esteem and social skills
- provided children and young people with strategies and coping mechanisms to avoid anti-social behaviour
- advocated on behalf of children and young people, particularly in school where on some occasions the Key Workers managed to reverse decisions about school exclusions
- encouraged attendance at school and with out-of-school activities
- supported managed school moves
- identified specific needs (learning needs, medical issues, etc) and ensured access to the appropriate support services
- made referrals to specific services on behalf of children, young people and their families
- coordinated the involvement of other agencies to ensure the most appropriate services were accessed, such as Educational Psychology and CAMHS (Child and Adolescent Mental Health Service)
- provided strategies for families to support children and young people’s needs and behavioural difficulties, so helping not only the referred young person but also their parents and other siblings
### Summer 2011 riots:

Some of the YISP young people had been talking with their Key Workers about the riots, so the Programme’s Active Involvement Worker facilitated a focus group for them to discuss their views and reactions in detail.

The young people engaged well and one in particular seemed very well informed about what had happened and why. The session was an excellent forum for the young people to try to make sense of what happened and voice their thoughts, where they may not have been given the chance to elsewhere. It also raised some issues regarding the young people’s involvement in illegal behaviour and their attitude towards it, which allowed the Key Workers to update Integrated Support Plans and consider working on these issues in a one-to-one setting.

### How did our work in Coventry benefit young people?

- Reunite developed a range of interventions that had a big impact on outcomes for missing young people – 67% of the young people who engaged with us either stopped running or significantly reduced their running away incidents.
- Reunite worked strategically to raise awareness around the risks of running away and its connection to sexual exploitation.
- Streetwise is able to raise the profile and understanding of sexual exploitation in Coventry as well as support young people directly and in group settings. We were invited to deliver a presentation on internal trafficking and sexual exploitation to the Coventry Community Safety team’s sexual exploitation seminar.
- The *Say Something If You See Something* campaign has helped to raise the awareness of hotel staff to the signs of child sexual exploitation and as the campaign progresses this will help to detect these issues and protect young people.
- Streetwise has contributed to developing multi-agency partnership protocols around sexual exploitation in Coventry.

### How we reported our progress internally within The Children’s Society

The Programme has used the following internal systems:

- Children and Young People’s Monitoring System (CHYMS) to record work done with individuals and their families, and to gather and analyse statistics
- The Research Unit’s well-being questionnaire that each young person completed at various points of their involvement with the service, asking a
range of questions about their well-being, such as confidence, resilience, family and school, as well as their experience of the service

- Safeguarding Inspection Document and 6-monthly management visits to monitor and review the Programme’s processes and procedures
- annual reports detailing Health and Safety issues, Complaints and Comments, and Safeguarding referrals
- staff Intranet to share Programme information, news and good practice
- attendance at The Children’s Society’s national Communities of Practice

### How we contributed to national outcomes

#### Every Child Matters framework

<table>
<thead>
<tr>
<th>Be Healthy</th>
<th>out-of-school activities</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>working with mental health organisations, such as CAMHS and Educational Psychology</td>
</tr>
<tr>
<td></td>
<td>sessions on healthy lifestyles (e.g. drugs awareness, healthy eating)</td>
</tr>
<tr>
<td></td>
<td>one-to-one work on personal issues such as self-esteem and confidence</td>
</tr>
<tr>
<td></td>
<td>awareness raising sessions and intensive support around sexual exploitation</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Stay Safe</th>
<th>internet safety</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>staying safe when out in the community</td>
</tr>
<tr>
<td></td>
<td>fire safety</td>
</tr>
<tr>
<td></td>
<td>awareness raising sessions and intensive support around sexual exploitation</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Enjoy and Achieve</th>
<th>activities, such as Forest School, Youth Clubs and leisure activities</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>school attendance and engagement</td>
</tr>
<tr>
<td></td>
<td>social skills and peer relations</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Make a Positive Contribution</th>
<th>behaviour in the community and at school</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>positive relationships with others</td>
</tr>
</tbody>
</table>
The scrapping of the National Indicator 71 means that there are now no national outcomes to report to. However, The Children’s Society regularly feeds into national consultations on missing young people and Coventry’s Streetwise project is an active member of the NWG.

Comic Relief funded the Reunite project and the funding agreement had 2 strategic / national outcomes to report towards:

1. Capacity building will take place with Local Authorities and other partners to increase their understanding of how to meet young runaways needs, based on young people’s own experiences, and to improve services to prevent and reduce running away in local areas.

National Indicator 71 concentrated on processes being in place to support young runaways. Since the abolition of National Indicators, the Coventry Missing Young People’s sub-committee has been disbanded and replaced by a runaways panel, which The Children’s Society was not initially able to sit on. This greatly hampered the work of the service and influenced the decision to not seek further funding for Reunite, even though the need was great.

The Streetwise service has been concerned about the numbers of young people, mainly girls, who were being sexually exploited by older men and we have been working closely with the police to monitor the situation and share intelligence. Related to this were concerns around the increase of sexual exploitation and prostitution when the 2012 Olympics is held. It was these concerns that led to the development of the Say Something If You See Something campaign.

2. Positive policy changes to support young runaways will be seen at all levels of Government during the life of the partnership.

The phasing out of National Indicators greatly hampered the work with runaways nationally. The Government’s comprehensive spending review has had, and will continue to have, an effect on this area of work. The Children’s Society continues to be influential at a national policy level, being recognised as one of the leading charities working with missing and sexually exploited young people.

The Children’s Society is also now the chair of the National Runaways Coalition, and this will provide an important launching pad for campaigning around the issue of runaway children.
How we contributed to local outcomes

YISP was commissioned based on Solihull MBC’s Strategic Priority of *integrated delivery of children’s services*, with the following objectives:

- Apply the principle of early intervention for children of all ages to achieve better, evidence-based outcomes.
- Review commissioning of services for young people at risk of offending, misusing substances or becoming teenage parents.

Our Service Level Agreement (SLA) for 2011/2012 required the following outcomes / outputs:

- to ensure that all children and young people referred to the service will not engage in anti-social behaviour or offending
- to contribute to population outcomes ‘reduce level of offending’ and ‘permanent and fixed exclusions’
- to provide increased access to family support; improving the levels of attendance amongst children and young people at risk of non-attendance

Other details of our SLA included:

- to complete a CAF for each referral
- to convene a monthly multi-agency panel to discuss each case and recommend an individual support plan
- to provide Key Worker support for young people
- to coordinate appropriate involvement of other services for the young person or family
- to ensure regular review and exit meetings with the young person, family and professionals
- to represent YISP and advocate for young people at local strategic and operational forums
- to ensure the inclusion of children and young people commonly vulnerable to social exclusion, including those with a disability and those from ethnic minority groups
- to demonstrate a response to the diverse needs of children and young people, and to the equality of outcomes
- to work within Solihull’s Standards for Active Involvement, by working in partnership with children and young people who use the service
- to work within the values of the Children and Young People’s Trust: *children and young people at the centre of what we do, respect for difference, and partnership with respect and integrity*
• to comply with the requirements and procedures of the Local Safeguarding Children’s Board

Reunite worked towards the following outcomes as specified in the contract with Comic Relief:

• Reduced incidents of running away among young people receiving the Intensive Support Service.

Of the young people we worked with intensively we did not receive any further running away referrals for 55% of cases. Where young people were still running, the frequency and regularity of running aware incidents reduced in 12% of cases. In 7% of cases, young people were still running regularly.

In 9% of cases, the running away incidents were so frequent and risky that it required the young person to be accommodated away from Coventry in therapeutic or secure settings. This figure reflects the seriousness and complexity of the cases we worked with. We continued to maintain contact with the young people placed in a therapeutic environment during the transition / settling-in period, and increased our involvement with the young people who were in secure accommodation once they returned to Coventry.

Despite repeated efforts, some 16% of young people either declined the service or failed to engage. Of these, 7% still ran away but continued to refuse the service and 9% no longer ran.

• Young people who run away will be less vulnerable whilst on the streets.

The intensive support and general support elements of Reunite looked in detail at safe behaviour. Every young person was given a ‘Top Ten Tips to Staying Safe’ leaflet, which highlighted safe behaviours strategies. The individual action plans also covered this area of work.
Partners

The Solihull projects have worked closely with:

- West Midlands Police
- Schools and Pupil Referral Units
- Leisure Services
- Young People’s Drugs and Alcohol Services
- Community Housing
- Solihull Partnership
- Solihull Children’s Social Services
- Youth Service
- Child and Adolescent Mental Health Service (CAMHS)
- LINCS Team
- Educational Psychology
- Education Welfare Service
- Local Safeguarding Children’s Board
- Youth Offending Team
- Emotional, Social and Behavioural Difficulties Team (ESBD)

The YISP has been supported by a multi-agency Panel since its infancy, which has included senior colleagues from West Midlands Police, Children’s Services, Neighbourhood Sports, and Education Welfare. The Panel would meet once a month to review and discuss each newly allocated referral, and agree upon a clear, integrated support plan tailored to meet the specific needs of the young person. For each case, the referrer, school and other relevant services involved with the young person also attended the meeting, which was vital in collating as much information about the family and their situation as possible. Working in partnership in this way allowed the YISP team to gather a holistic view of each case and made it easier to access various relevant services on behalf of the young person and their family. It was also a key information-sharing forum for the other services involved.

Other successful partnership working has included:

- Joint home visits with Educational Psychology, Education Welfare and Children’s Services, particularly as YISP Key Workers had developed a strong, trusting relationship with the young person and family. This has also led to easier information and report sharing with these services.
- The Programme Manager sits on the Solihull Safeguarding Board and Sexual Exploitation and Missing sub-committees.
● Linking with other services and schools about wider issues for the YISP young people and sharing information about common concerns, such as the length of time that some young people remain out of school following exclusions and how vulnerable they remain before alternative provision is put in place, and issues about gangs, involvement with known criminals and grooming.

In Coventry, the Programme has worked closely with:

● The National Working Group on Child Sexual Exploitation (NWG)
● Coalition for the Removal of Pimping (CROP)
● Coventry Rape and Sexual Assault Centre (CRASAC)
● COMBAT (prevention, protection and support against trafficking)
● Local Safeguarding Children’s Board
● Kairos WWT (working with women involved in prostitution)
● Children’s Services
● West Midlands police
● Vulnerable Young Person’s Nurse
● Referral and Assessment (Duty) Social Workers
● Children’s homes
● School and Pupil Referral Units
● Youth Offending Services
● Teenage Pregnancy Services
● Coventry Community Safety Team
● The Diocesan President
● The Children’s Society Supporters group

The Programme Manager attends the Warwickshire Missing Young People’s sub-group and is the vice-chair of the Coventry Safeguarding Board’s CSE Focus Group that is developing new procedures and strategies for working with sexually exploited young people.

The police were highly supportive of Reunite’s work and continued to have major input. But since the setting up of the Coventry missing young people’s panel (MASP), the police were unable to make direct referrals to Reunite and this affected the work that the service could do. However, from January 2012, the Streetwise project was invited to sit on the Coventry MASP runaways panel.

Our relationship with the police remains excellent, including regular meetings with the Missing Young Persons Officer, and we have good working relationships with schools, specialist agencies and the Local Authorities specialist family support teams.
Our work is highly respected by these teams and we have been regularly invited to CAF meetings.

Streetwise has delivered awareness raising sessions for the Referral and Assessment Social Workers and with children’s homes staff. We have also had discussions with Northern Care, a private provider of children’s homes in Coventry, so that we can begin to deliver sessions in their homes.

Reunite was funded by Comic Relief and Streetwise has been funded by a number of grants, including the Home Office Innovation scheme, the Haramead Trust and the Edith Murphy Trust. The Children’s Society Community Fundraisers have also raised small pots of money for the runaway and sexual exploitation projects.

Our partnership with Streetwise is one that we deeply value. Our joint working has allowed us to bring expertise and experience together to push the sexual exploitation agenda and education in Coventry. Working with adults caught up in street sex work, we have for a long time wanted to find ways to contribute to the prevention of young women getting involved in sex work. By the time a woman reaches our services, it can take up to 7 years to exit prostitution and the destruction caused through sustained drug abuse and sex work has devastating and lasting consequences. Working with Streetwise, we have been able to raise awareness of sexual exploitation amongst some of Coventry’s most vulnerable, and for whom information and support may change the course of their lives.

**Kairos WWT**

The Streetwise project has provided a much needed resource in Coventry and served to protect the most vulnerable of young people; looked-after children, teenage mums, excluded children, young offenders… The Children’s Society’s proactive approach to partnership working in the city has meant that vulnerable children have been protected where otherwise they most definitely would have been open to abuse.

**COMBAT**

Streetwise provide a very valuable service in supporting both young people directly and the Local Authority strategically in it’s response to issues of missing, sexual exploitation and trafficking within our city. Streetwise staff are very knowledgeable and bring a strong commitment to sharing advice, expertise and resources both with professionals and young people alike.

**Simon Hammond – Service Manager, Children’s Social Care**
We have a close working relationship with CRASAC, COMBAT and Kairos in delivering our awareness raising group sessions with young people and, therefore, are able to deliver far more than would be possible for a project on our own. We work closely with Kairos, a voluntary sector organisation working with adult sex workers, as we know that 85% of sex workers in Coventry had episodes of running away when they were younger.
Evaluation

How we evaluated our work independently

Solihull

Feedback has been collected from children and young people, and their parents, at the end of each YISP intervention. These are kept on file and have been used to support the planning and development of the Programme, as well as in reports to our funder.

Quarterly reports have been submitted to Solihull MBC, detailing numbers and demographics of the children and young people we work with, parents contacted and professionals trained. Quantitative reports have also been submitted, detailing the impact and development of the Programme, good practice examples, case studies, milestones achieved and future work planned.

YISP has also used the Outcomes Star Model for young people to complete at the start of the intervention and at the end. This has also been used for parents. They score (on a scale of 1-10, where 1= very bad and 10= very good) how they feel about such issues as anger, school, family and friendships, leaving some blank spaces for young people to identify what issues they would like help with. The Stars are then reviewed at the closure meeting and discussed about what changes have occurred and why, i.e. the *journey* the young person has been on whilst accessing YISP.

Coventry

- The *How I Feel Wheel* (based on a resource developed by Barnardo’s) and risk indicator checklist are used to measure how the young people feel at the beginning of our involvement and then at regular intervals and at the end.

- The group work sessions ask for verbal feedback from the young people about what they have gained from the sessions.

- The national Children’s Society well-being questionnaire is also used to gauge the impact of our interventions.
YISP Case Study – David

A referral was received from David’s school about his poor attendance and his anxiety about attending. He was socially awkward with very few friends and preferred to stay at home rather than get involved in activities. There were also discrepancies and worries about his behaviour at home and school.

Following the Key Worker’s assessment and information gathered at the Panel meeting, it was also highlighted that David’s parents split had been very acrimonious, his sleep patterns were very erratic and there were concerns that he would follow in his older brother’s footsteps, who was also getting involved in anti-social behaviour and offending.

The YISP Key Worker helped David with social skills and understanding the consequences of his behaviour. YISP also made referrals to CAMHS and the Meadow Centre, and linked the family to Educational Psychology for support. They also supported the family with a statement request to the school. The Parenting Support Worker built up a good relationship with David’s Mom and helped her with some financial difficulties, supporting her with debt counselling and understanding disability living allowances.

Eventually, David received an educational statement and a diagnosis of autism, helping everyone involved to understand his difficulties and in putting together a plan for his individual support. David now receives support from the Specialist Inclusion Support Service (SISS) in school, and his attendance has greatly improved.

‘I’ve learned about autism, and my Mom has learned too!’
YISP Case Study – Shaun

A referral was received from Shaun’s school stating that he had been physically and verbally abusive at home, and that he had recently absconded from his home. Shaun was withdrawn and struggled with his peers at school, refusing to attend. He had also recently learnt that who he thought of as his ‘aunt’ was actually his birth mother.

The YISP Key Worker’s assessment and the referral Panel meeting also raised the issues of his Mom’s history of drugs, violence and mental illness. Shaun had moderate learning difficulties and medical problems, and he had previously been seen by CAMHS. Shaun had also suffered bullying at school and was robbed at knife-point.

The Key Worker helped Shaun get involved with positive activities, such as Forest School and youth club. They also worked on consequences, staying safe, self-esteem issues, confidence, anger management, and looked at Shaun’s family tree, helping him to make sense of the new information. The Parenting Support Worker linked up with Education Welfare to support Shaun and his family with his school attendance. She also gave them advice for the younger sibling to attend nursery, and helped the family deal with Social Services.

Due to Shaun’s social difficulties, YISP arranged with school for him to have his lunch at home and also arranged for additional support from the school’s PE Teacher, encouraging Shaun to attend sports and to consider this as a possible career path.

Shaun is now receiving one-to-one support from a Connexions Worker and counselling from This Way Up (a Solihull project helping young people with family breakdowns). YISP made a referral to Victim Support who provided Shaun with a panic alarm, giving him some confidence when out in the community and in dealing with his fear of further bullying. Shaun was able to open up about his worries and anxieties, and the family tree exercise really helped him to make sense of the situation. So much so, that he now wants to get to know his Dad.

Everything has changed in a positive way for my son and myself since working with YISP. Due to their involvement, referrals were made to relevant professionals, my son was assessed and given a diagnosis of Asperges Syndrome. He is now receiving support from professionals and agencies who can best meet his emotional, health and social needs. Once a school refuser, he is now attending school.

Parent
In Coventry, young people discussed how they learnt about the stages of grooming, adults taking advantage of young people, and what could happen to people their age. Some of the young people admitted to getting into cars with men that they did not know personally, substance misuse and other risky behaviours. Through the group work, it is felt that they began to look at these risky situations and think carefully about their actions.

With regards to grooming, the young people have said that they had learnt about ‘they [the perpetrator/s] make you rely and depend off them’ and ‘it can happen to girls and boys’.

More aware of how people talk and touch me.

Young female participant in Streetwise group session

Streetwise has helped me to know how to be safe.

Young male participant

The young people talk about sexual exploitation more openly without realising – proving that information has been taken on board.

Care home Worker talking about Streetwise’s awareness raising programme

You wouldn’t think it could happen to young people our age!

Young female
**Streetwise Case Study – Kylie**

Mom reported Kylie, aged 16, as a ‘missing person’ and she was found by police in a hotel with her boyfriend in exchange for work and food. She said that she enjoyed Skegness, where she walked the hotelier’s dogs along the beach and went shopping with the hotel owner who bought her clothes. Kylie had a history of offending and had a poor relationship with her parents. Her mom said that Kylie continually told lies to her and would not adhere to rules or boundaries. Kylie’s parents were concerned that her behaviour was having a detrimental effect on her younger siblings due to the amount of attention she demanded. Kylie was very trusting of people she did not know and this showed itself in her inability to examine the motives of the hotel owners.

Kylie’s mom, on hearing where Kylie was staying, contacted the hotel. The male owner told her how ‘pretty’ Kylie was and that she could do what she wanted at the hotel and they would support her. The Social Worker contacted the hotel posing as a potential guest and was told it was ‘adults only’ with an ‘adult theme’, which included lap and burlesque dancing and ‘swingers’ weekends. Police checks also found the female owner to have been on the sex offenders register.

There were also concerns about Kylie’s substance misuse and the violent nature of her relationship with her boyfriend. As Kylie breeched the conditions of her tag and because of the concerns about the hotel, she was placed in a secure unit.

The Streetwise Worker visited Kylie weekly whilst she was in the secure unit, to work intensively on developing strategies for staying safe. At first, Kylie could not understand what all the fuss was about and said that she was able to look after herself. Kylie did not consider herself to be risk of sexual exploitation. However, as the work progressed, Kylie gradually came to realise that she was being groomed by the hotel owners and she began to recognise some elements of sexual exploitation in her story, including her relationship with her boyfriend.

Kylie is now living back home again and has not run away since.
The Future

Solihull

Following Solihull MBC’s 6-month review of the borough’s YISP services, it was decided to merge the 2 projects and deliver the service in-house within the Council. This is a huge loss to The Children’s Society, who has delivered a YISP for the last 9 years, and particularly with regards to the knowledge, expertise and experience of its staff and the relationships with partners and other services in the area. We hope that the YISP service will continue within the Council to successfully support young people and help turn their lives around.

In January 2012, The Children’s Society was successful in securing a contract to run 3 Children’s Centres in the north of the borough – Kingshurst, Yorkswood and Castle Bromwich. Since then, we have worked towards the implementation of this service; transferring staff from the previous provider, taking over contracts, developing service plans and budgets, and preparing for the official take-over from April 2012. We hope this first year will see us developing services to include ages up to 11 years, researching funding opportunities for issue-based work, and developing robust outcomes measures for the Centres work with Early Years and Family Support.

Also in Solihull and Birmingham, we hope to secure funding to work with young people with mental health issues.

Coventry

Of primary importance is securing funding to continue the work of Streetwise. The project is currently under-resourced given the increase in awareness and subsequent referrals into the project. We are hoping:

- to develop a ‘safe friend’ volunteer programme to provide young people at risk of sexual exploitation with longer term support
- to work in partnership with hotels to deliver awareness raising sessions for staff around child sexual exploitation, and to continue to roll this out nationally
- to develop an information campaign for staff in children’s homes around sexual exploitation
# Appendix 1 – CSE Referral Risk Score Sheet

YP name: ____________________________

CHYMS ref: ____________________________

<table>
<thead>
<tr>
<th>Worker completing assessment:</th>
</tr>
</thead>
<tbody>
<tr>
<td>YP’s age:</td>
</tr>
<tr>
<td>Known to Social Services since:</td>
</tr>
<tr>
<td>Safeguarding plan?</td>
</tr>
<tr>
<td>Accommodated / LAC? Yes / No (if yes, provide dates)</td>
</tr>
</tbody>
</table>

### Vulnerabilities

<table>
<thead>
<tr>
<th>Vulnerabilities</th>
<th>Score 1 if present on date of assessment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emotional neglect by parent / carer / family member</td>
<td></td>
</tr>
<tr>
<td>Isolated from peers / social networks</td>
<td></td>
</tr>
<tr>
<td>Family history of domestic abuse</td>
<td></td>
</tr>
<tr>
<td>Low self-esteem</td>
<td></td>
</tr>
<tr>
<td>Unsuitable / inappropriate accommodation</td>
<td></td>
</tr>
<tr>
<td>Lack of positive relationship with protective / nurturing adult</td>
<td></td>
</tr>
</tbody>
</table>

### Vulnerabilities

<table>
<thead>
<tr>
<th>Vulnerabilities</th>
<th>Score 1 if present on date of assessment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical abuse by parent / carer / family member</td>
<td></td>
</tr>
<tr>
<td>Breakdown of family relationships</td>
<td></td>
</tr>
<tr>
<td>Family history of substance misuse</td>
<td></td>
</tr>
<tr>
<td>Family history of mental health difficulties</td>
<td></td>
</tr>
<tr>
<td>Sexual abuse</td>
<td></td>
</tr>
<tr>
<td>Complex family relationships</td>
<td></td>
</tr>
</tbody>
</table>

### Risk Indicators

<table>
<thead>
<tr>
<th>Risk Indicators</th>
<th>Score 1 if present in last 6 months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staying out late</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Risk Indicators</th>
<th>Score 1 if present in last 6 months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Multiple callers (unknown adults / older young</td>
<td></td>
</tr>
<tr>
<td>Use of mobile phone that causes concern</td>
<td>Expressions of despair (self-harm, overdose, eating disorder, challenging behaviour, aggression)</td>
</tr>
<tr>
<td>-----------------------------------------</td>
<td>-----------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Exclusion from school or unexplained absences from or not engaged in school / college / training / work</td>
<td>Disclosure of sexual / physical assault followed by withdrawal of allegation</td>
</tr>
<tr>
<td>Sexually Transmitted Infections (STIs)</td>
<td>Peers involved in clipping / sexual exploitation</td>
</tr>
<tr>
<td>Drugs misuse</td>
<td>Alcohol misuse</td>
</tr>
<tr>
<td>Use of Internet that causes concern</td>
<td>Failing to respond to attempts by Worker to keep in touch</td>
</tr>
</tbody>
</table>

### Significant Risk Factors

<table>
<thead>
<tr>
<th>Risk Factor</th>
<th>Score 1 if present between 6 and 12 months ago</th>
<th>Score 5 if present on date of referral or during past 6 months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Periods of going missing overnight or longer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Older ‘boyfriend’ / relationship with controlling adult</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Physical abuse by that controlling adult / physical injury without plausible explanation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Emotional abuse by that controlling adult</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Entering / leaving vehicles driven by unknown adults</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unexplained amounts of money, expensive clothing or other items</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Score</th>
<th>Risk category</th>
<th>Principal area of concern</th>
</tr>
</thead>
</table>

...
## Appendix 2 – Reunite Risk & Protective Factors

<table>
<thead>
<tr>
<th>Things that help</th>
<th>Now</th>
<th>Things that don’t help</th>
<th>Now</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>All about me</strong></td>
<td><strong>All about me</strong></td>
<td>Nobody is bothered what I do</td>
<td><strong>All about me</strong></td>
</tr>
<tr>
<td>Other people feel good about me</td>
<td>Self harm/attempted suicide/eating disorder</td>
<td>Lack of self control</td>
<td></td>
</tr>
<tr>
<td>At least one person cares about me</td>
<td>A sense of belonging</td>
<td>No sense of belonging</td>
<td></td>
</tr>
<tr>
<td>Feel good about myself</td>
<td>A sense of self control</td>
<td>Drink alcohol regularly</td>
<td></td>
</tr>
<tr>
<td>Feel loved and wanted</td>
<td>Feeling understood</td>
<td>Take drugs regularly</td>
<td></td>
</tr>
<tr>
<td>Feel positive about the future</td>
<td></td>
<td>Sexually active</td>
<td></td>
</tr>
<tr>
<td>I cope well with change</td>
<td></td>
<td>Looks older than actual age</td>
<td></td>
</tr>
<tr>
<td>There is somebody I can talk to/who listens</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Family</strong></td>
<td><strong>Family</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Feel good about at least 1 person I live with</td>
<td>Family member with mental or physical health problems</td>
<td>One or both parent misuse alcohol or drugs</td>
<td></td>
</tr>
<tr>
<td>Parent present after school</td>
<td>Regular routines at home</td>
<td>Takes a care role at home/young carer</td>
<td></td>
</tr>
<tr>
<td>Regular routines at home</td>
<td>Family eat meals together</td>
<td>No settled home base</td>
<td></td>
</tr>
<tr>
<td>Family eat meals together</td>
<td>Family interested in my future</td>
<td>Separated parents who don’t get on with each other</td>
<td></td>
</tr>
<tr>
<td>Family interested in my future</td>
<td>Everybody in family healthy in mind and body</td>
<td>Parents inconsistent, criticise a lot or couldn’t care less, no rules or boundaries</td>
<td></td>
</tr>
<tr>
<td>Everybody in family healthy in mind and body</td>
<td>Supportive wider family</td>
<td>Takes a care role at home/young carer</td>
<td></td>
</tr>
<tr>
<td>Supportive wider family</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I get enough food and clothes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>School and other places</strong></td>
<td><strong>Family</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Regular school attendance</td>
<td>Lack of family routines</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Get on with people at school</td>
<td>Poor relationship with one or both parents/stepparent</td>
<td>Overcrowded house and/or poor state of repair/feel unsafe in the area</td>
<td></td>
</tr>
<tr>
<td>Keep appointments regularly</td>
<td>Lots of arguments at home</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Has good relationship with at least one agency worker</td>
<td>Parents don’t set a good example</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not in trouble with the law</td>
<td>Family violence/conflict now or before</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Friends and community</strong></td>
<td><strong>School and other places</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>At least one really good friend</td>
<td>Short of money at home</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Someone I can trust</td>
<td>In care</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not sexually active</td>
<td>School and other places</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Have safe sex</td>
<td>Miss a lot of school</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Good relationship with boyfriend/girlfriend</td>
<td>Don’t get on with teachers or other pupils at school</td>
<td>Been excluded from school</td>
<td></td>
</tr>
<tr>
<td>Same sex partner</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Involved in clubs and activities</td>
<td>Not doing well at school</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Live in a peaceful community</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Running away</strong></td>
<td><strong>Friends and community</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>When I run I know where I’m going</td>
<td>Boyfriend/girlfriend at least 2 years older than me</td>
<td>Violence amongst mates/friends</td>
<td></td>
</tr>
<tr>
<td>When I run I let people know where I am</td>
<td>Friends in trouble with the law</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Friends involved in drug/alcohol use</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Friends who go missing</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Running away</strong></td>
<td><strong>Running away</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>When I run I don’t know where I am going</td>
<td>I sometimes sleep rough</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>I sometimes stay with people I don’t know</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Appendix 3 – How I Feel Wheel

Think about each area in your life and make a mark on the colour that shows how you feel about it. Use the cards provided to help. There are 3 spaces for you to add other issues you may also like to discuss with your Project Worker.

Adapted from Barnardo’s Cymru ‘How safe am I?’
Appendix 4 – How I Feel Wheel prompt card

What I think about sex

I’m not sexually active. I understand that when I choose to do sexual things with someone I can stop it if I don’t like it.

I choose to do things sexually with someone who respects me. Sometimes I do sexual things that I regret later. I’m starting to think about the choices I’m making about doing sexual things.

Doing sexual things can sometimes make me feel uncomfortable. Sometimes I get asked or forced to do things sexually that I don’t want to do and I want it to stop.

I think I’m in control of the sexual things I do but others are concerned about me. I don’t really care who has sex with me. I sometimes do sexual things in return for things like drugs, money, mobile phone credit, cigarettes, food or somewhere to stay.

Adapted from Barnardo’s Cymru ‘How safe am I?’
Contact Details
The Children’s Society in Solihull and Coventry:

Jensen House, Bosworth Centre  St Peter’s Centre
Auckland Drive    Charles Street
Smith’s Wood      Hillfields
Solihull, B36 0DD  Coventry, CV1 5NP

t: 0121 788 5200  t: 02476 520 111

jenny.mahimbo@childrenssociety.org.uk

www.childrenssociety.org.uk

Charity No. 221124

Donations
If you would like to make a donation to our work you have read about in this report, please call our Supporter Action Line on 0845 300 1128.

Photo credits:
Page 5: photograph modeled for The Children's Society | © Nick David
Page 16: photograph modeled for The Children's Society | © Laurence Dutton
Page 20: photograph modeled for The Children's Society | © Laurence Dutton
Page 24: photograph modeled for The Children's Society | © Melissa Elsey

The Children’s Society in Solihull and Coventry have been financially supported by:

- Edith Murphy Trust
- Harramead Foundation
- Bauer Media (Kerrang Radio)
- Home Office Community Development Foundation
- Comic Relief
- Solihull MBC