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‘She helped me see my little sister.’

Young person, Lancashire Children’s Rights

‘They helped me keep my anger under control.’

Young person, Essex Drugs and Alcohol services

‘Kept me off the streets’

Young person, Greater Manchester Missing

‘She helped me with confidence and also she made me feel like I was important.’

Young person, Lancashire Children’s Rights
We believe no child should feel alone.

Each time I meet the young people we work with, I am struck by their incredible personal journeys. Their strength and resilience inspires us all to be ambitious about the change we make not only for individuals, but also for the world around them.

I am proud that over the past year The Children’s Society has supported so many young people to overcome challenges in their lives. This vital support comes not only through our direct work, but also through our campaigning where we can help improve the lives of young people we may never meet.

Measuring and demonstrating the impact of the breadth of our work is difficult, but it’s critically important to understand where change has occurred and our contribution, so that we can tenaciously strive to do the very best we can for children and young people.

Our 2018 Impact Report aims to offer an honest account of the difference we are making in young people’s lives.

We believe no child should feel alone, and this is why we are relentless in our desire to learn more about how we can make a difference in the lives of those who need us most.

Many thanks,

Matthew Reed
Chief Executive
The Children’s Society
The Children’s Society in 2017/18:

2017/18 was the first year of our new strategy focused on helping children facing a number of issues in their lives across three domains: risk, resilience and resources. We want young people to be safe from risk, have the resilience to cope with the problems in their lives, and have access to the resources they need to thrive.

This year we:

Worked with **11,031** children and young people.

This number beat our target of working with more than 10,000 children. This is compared to 13,568 in 2016/17 – an anticipated reduction in recognition of our new strategic focus on working with fewer children in a more intensive way to recognise more complex needs. We wanted to work with those children who need more intensive support, as we think it is these young people who are too often left behind to face the worst outcomes. This inevitably means working with fewer young people. However, we still exceeded our expected target.

Reached a further **13,492** children and young people through our awareness raising work.

This is compared to 20,128 in 2016/17. This change reflects the fact that at locally and nationally commissioners are focusing stretched resources on crisis intervention rather than on preventative activity. This is affecting our ability to carry out awareness raising work, and is a challenge to all organisations providing support for young people. We have raised this concern at a national level through research and policy work, because it means organisations are less able to intervene early before problems escalate. We remain whole-heartedly committed to early intervention and continue to innovate in ways to ensure we can do more of this essential work.

The lives of **554,791** children and young people will be improved by policy changes we contributed to.

We have a proud history of securing changes in policy and legislation, and this year we beat our target of bringing policy changes that will improve life for over 400,000 children and young people. Our contribution to these policy wins was despite the context of a General Election in 2017 and fewer opportunities to influence as the UK’s planned exit from the EU dominated the political agenda.

This year’s figure is smaller than the 3 million positive changes we contributed to through policy changes in 2016/17, but this anticipated reduction represents our shift in focus and exceeds our expected target. We have been excited to see our campaigning work at a local level take off, securing a groundswell of support for our call to help care leavers with council tax costs.
Our work across England

<table>
<thead>
<tr>
<th>Region</th>
<th>Total Number of Services in the Region</th>
<th>Young People Worked with in the Region</th>
<th>Number of Young People Reached in the Region</th>
</tr>
</thead>
<tbody>
<tr>
<td>North</td>
<td>36</td>
<td>2,176</td>
<td>1,680</td>
</tr>
<tr>
<td>Midlands</td>
<td>16</td>
<td>3,665</td>
<td>7,948</td>
</tr>
<tr>
<td>South</td>
<td>42</td>
<td>3,418</td>
<td>6,014</td>
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Of the children and young people we worked with last year:*

76% said their lives improved after working with us. (73%)

90% of our service users said they were happy or very happy with our services this year. (92%)

94% felt they could trust their worker. (96%)

98% agreed that their worker listens to them.

84% said they would recommend the service to a friend if they needed it.**

About our incredible supporters:

They took **52,626** actions to support our campaigns last year.

7,069 churches supported our work.

37 dedicated Campaign Champions took action for young people across the country by visiting their MP, writing letters and attending local meetings to promote our campaigns.

Over **630** volunteers directly supported young people in our services as Independent Visitors, Mentors, Advocacy Volunteers and more.

Over **4,000** volunteers coordinated The Children’s Society donation boxes in their local area.

258 talks were delivered by our passionate volunteer speakers in their local community to raise awareness and support for our work.

Our **2,500** Retail Volunteers ensured that our shops raised more funds than ever before to support children and young people.

An estimated **588,309** hours of support were contributed by our incredible volunteers.

That’s **84,044** working days volunteered.

*Comparative statistics from 2016/17 in brackets where available. Changes each year by a few percentage points up or down are to be expected. In order to understand these as trends, we have been working to improve the consistency of outcomes tools we use, and as a result these measures have become more robust.

**Young people’s satisfaction survey, sample size 597.
Our vision is of a country where children are free from disadvantage. In order to achieve this vision, our strategy for 2017 to 2022 is focused on breaking the cycles of multiple disadvantage that young people face.

We recognise that children and young people rarely face difficulties in just one area of their lives – the problems they face are multiple and complex. To capture this complexity across the various areas in which we work, we describe this using three ‘domains’ of multiple disadvantage – risk, resilience and resources.

These three domains of Risk, Resilience and Resources are where we aim to contribute to positive improvement through our work. This intervention can occur at different stages of a journey for children and their families:

- Preventing an issue from occurring or escalating.
- Supporting those experiencing disadvantage and in crisis.
- Helping young people recover beyond these experiences.

In order to create change at all these stages, we:

- Work directly – by providing support to individuals and groups of young people.
- Work in communities – with young people, their peers, families, the public and other professionals.
- Seek to have an impact on the systems around a young person – working to make change locally and nationally so that more young people can be free from disadvantage.
How we measure change

Our impact is the sustainable changes that young people see as a result of our work. When we report impact we talk about the aims of the work, the activity we undertook, what change was observed as we worked with young people, and, where possible, the long-term effect that this had.

We focus on understanding our contribution to achieving positive outcomes, as we recognise that achieving these is only possible in partnership with young people, their communities, and the various different systems that they interact with.

We use a range of approaches to track the progress young people experience over time, as well drawing insight from in-house and externally-led evaluations of our activity. The needs of young people are often multiple, complex and unique.

To capture impact we use a range of measurement and evaluation approaches, which are supported by our in-house Evidence and Impact team, including:

- Surveys we have developed ourselves, such as My Wheel™ and before-and-after questionnaires for interventions including independent advocacy and befriending.
- Methods supplied to us by partners such as Young People’s Outcome Reporting (Substance Misuse).
- Validated external surveys, such as the Revised Children’s Anxiety and Depression Scale (RCADs) and the Strengths and Difficulties Questionnaire (SDQ).
- Process tracing and attributed influence – techniques to measure the impact of policy initiatives and campaigning.
- Service-user satisfaction surveys offered to all young people who we have worked with over time.

As a charity that puts children and young people at our heart, our measurement approaches are guided by core values of participation and inclusivity. All evaluation activity is peer reviewed to ensure it is ethical and safe before we start the project. Throughout our monitoring and evaluation work we seek a proportionate approach to measuring the contribution of our efforts to achieve change, with the results informing our direct work with young people.

We believe in the experiences and voices of young people shaping everything that we do, and our monitoring and evaluation set-up strives to ensure that it achieves that in every interaction that we have.
What we do

We reduce the RISK of exploitation, neglect and abuse

Many children and young people in this country are facing the risk and experience of exploitation, neglect and abuse. These children feel scared and alone and we cannot ignore this. We want to do all we can to ensure that the right systems are in place to protect them.

The issues we work on include:

- Child sexual exploitation
- Child criminal exploitation including county lines
- Family support services to those at risk of neglect
- Supporting children at risk of trafficking

We build the RESILIENCE and emotional well-being of young people

We know that 1 in 10 children is living with serious mental health problems. We also know that mental illness hits vulnerable children the hardest, but that help is too often out of reach. If we don’t help children find the strength to cope, their problems will get worse as they get older.

The issues we work on include:

- Counselling, mental health and emotional well-being
- Young people who have faced trauma and adverse childhood experiences
- Young people experiencing substance and alcohol misuse directly or in their families

We strengthen the RESOURCES available to children and young people

We want to make sure children have the security, stability and love they need to give them a better chance in life. Without these, their health, well-being and futures are in jeopardy.

We support:

- Children in the care system and leaving care
- Children with caring responsibilities (young carers)
- Refugees and migrant families and unaccompanied children
- Those facing poverty, destitution and crisis
RESILIENCE
A young person’s capacity to respond to adversity at any given time
eg mental health, trauma

RISKS
Threats and dangers to a young person’s safety and wellbeing
eg neglect and abuse, exploitation and violence

RESOURCES
The resources and assets available to meet a young person’s needs
eg family, money and social support

Children and young people rarely face difficulties in just one area of their lives. We know the challenges they face are multiple and their ability to respond to the risks and the resources they have available will vary. If we are going to break the cycles of disadvantage we need to see the whole picture and tackle the issues together.
How we are designing for the future

Through innovation and testing novel approaches to problems old and new, we are working to disrupt cycles of disadvantage and create sustainable changes in the systems and communities around young people. These pilots have a small impact now, but we believe through being bold and ambitious that we will find new ways to make big changes in young people’s lives in the future.

Our Accelerating Impact programme, which works with a range of partners, has run a set of pilot projects including:

Social technology

- We believe in the disruptive power of social technology. Together with Bethnal Green Ventures, Europe’s leading social technology accelerator programme, we are sponsoring and supporting 10 new social tech ventures up until 2021. In the last year we worked with the first three of these ventures:
  - **Ally Chatbot** – a chatbot to help young people and families in emergency housing situations.
  - **Mindmoose** – an online platform to help young people manage their emotional well-being and to develop resilience.
  - **Chanua Health** – a virtual reality experience of the brain to help young people manage their mental health and well-being.

All three are now live social businesses, working with housing associations, hospitals and schools respectively to improve outcomes for young people.

Service and systems design

Across the year we ran six innovation pilots that have designed and tested new ideas to resolve issues that young people face.

These included:

- **Tackling digital exclusion.** With the funder Nominet Trust we tested new approaches to tackle the exclusion faced by young refugees, asylum seekers and young people living in care. We engaged 1,444 vulnerable people (young people and parents, our target was 500) to tackle their digital exclusion and improve online safety. Following a successful pilot, we are now running a new service to help young refugees and asylum seekers with education.

- **Supporting children in need in Nottingham.** With funding from the Samworth Foundation, we have been working with Nottingham City Council and Dartington Service Design Lab to design a new service where project workers help young people on the edge of the care system to gain stability in their lives and connect to positive opportunities. In 2018 the new service will work across the city with vulnerable young people.

We are investing in designing for the future and have started to prepare new pilots that in 2018/19 will:

- Test virtual reality to tackle low mood and anxiety in school
- Disrupt criminal, sexual, and labour exploitation
- Put frontline practitioners across the country at the centre of influencing local change
‘She talked to me about grooming which made me recognise an unhealthy relationship I was in. That changed my life by leaving him.’

Young person, Essex Child Sexual Exploitation Service
Impact Report 2018

Risk

Our work around risk is focused on young people experiencing or at risk of threats to their safety and well-being. This includes children running away from home, those suffering neglect, or young people being sexually exploited, criminally exploited or trafficked.

When a child faces significant risk, we understand the need to address presenting issues immediately and also to respond to the underlying causes if we are to create sustainable improvements in a young person’s life.

‘Even the thought of girls going through the same thing right now burns my heart, so I would really like to help other people. I can apply my trauma and experiences towards someone who thinks they’re alone when they’re not.’

Huda

Huda was sexually assaulted when she was 15, and afterwards faced abuse at home, which led to depression and two suicide attempts. Unable to return home, Huda found herself on the streets and sleeping underneath railway bridges. It wasn’t long before she fell victim to child criminal exploitation and trafficking, often known as ‘county lines’. She was forced to pack and carry drugs, and live in horrific conditions. Huda was eventually referred to The Children’s Society and we supported her to break free from the perpetrators and recover from her traumatic experiences. Huda is now safe and hopes to use her experiences to help others.
Spotlight on:
Our Child Sexual Abuse and Exploitation Prevention Programme

10 policing regions
across the country– Eastern, East Midlands, London, North East, North West, South East, South West, West Midlands, Yorkshire, Wales

18,615 people reached directly
5.9 million people estimated to have been reached by the programme
The Child Sexual Abuse and Exploitation (CSAE) Prevention Programme* aimed to gather and analyse police intelligence relating to Child Sexual Exploitation to increase the understanding of the threat nationally. We worked with police so they could use that improved understanding to carry out local tasks that disrupted CSE activity and share best practice.

Our network of regional Prevention Officers worked with 10 regional police forces, alongside a Police Intelligence Analyst based in each Regional Organised Crime Unit. Together they created comprehensive intelligence plans to combat child sexual exploitation and child sexual abuse.

Our Prevention Officers carried out 400 tasks ranging from developing toolkits to delivering awareness-raising sessions in school assemblies, and training professionals and businesses. We worked with the Security Industry Authority and delivered training to security guards, door supervisors and CCTV operators working in shopping centres, the night time economy and higher education campuses.

As part of the programme we trained staff in the prison and probation service about child sexual abuse and exploitation, with a focus on perpetrator behaviours to encourage better detection and disruption of offenders. We also trained foster carers and residential unit staff on how to recognise indicators of exploitation among young people.

We supported the production of National Child Sexual Exploitation and Abuse Prevention Strategies for England and for Wales, and regional strategies to share learning and good practice. A website was created to provide policing and prevention tools and resources around child sexual abuse and exploitation – to date it is estimated the website has had 4,000 views.

In total these tasks reached 18,615 individuals, and through our awareness raising work on television and social media we estimate we reached a further 5.9 million people.**

* The programme was funded by Home Office Police Transformational Funding.
** The programme was evaluated by Debra Allnock and Dephine Peace at the University of Bedfordshire and by The Children’s Society
Spotlight on:
Our Greater Manchester Missing service

5 locations
Manchester, Rochdale, Trafford, Stockport and Bury

91% of young people felt safer after our intervention

96% of young people said they now know who to go to when they need help
Our Greater Manchester Missing from Home Service is funded by Reaching Communities (through the Big Lottery Fund). The service works with young people who have been reported missing to the police and need extra support to resolve the issues that led them to run away. Our workers build relationships with young people over weekly meetings, so that they can open up about what is really happening in their lives.

By evaluating the service’s impact, we are able to understand more about the factors that contribute to children going missing, and tailor our work to better help young people. We used two main approaches to evaluate our Manchester missing service – our My Wheel™ tool* (which gives us a picture of the impact on a range of areas for each young person) and a bespoke questionnaire** to understand some of the young people’s issues in greater depth.

Through our evaluation we were able to get a real insight into the impact the service was making.

96% of the young people we worked with said that after working with the service they now understand the risks they were exposed to.

67% of the young people we worked with said they had completely stopped going missing after working with us and a further 31% said they had reduced their missing episodes.

91% of the young people we worked with feel safer after our intervention.

90% of the young people we worked with said their well-being had improved.

79% of the young people we worked with said things in school/college improved.

67% of the young people we worked with said things were better with their family afterwards.

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* Sample size for My Wheel™ was 27 young people
** Sample size for the bespoke questionnaire was 49 young people
‘The sexual abuse...when I talk about it, it feels like there’s been a weight lifted off my shoulders.’

Young person, Checkpoint Torbay
Resources

We consider a young person’s resources as the social, physical or financial assets they can draw on in their life. While these can too easily be taken for granted by many, we work to address the acute need caused by the lack of resources facing children, families and young people in the most vulnerable situations.

Arif

Arif came to the UK from Bangladesh when he was 13 after his father was attacked for his political beliefs. With Arif’s life in danger, he was sent to live with an uncle in the UK. After years of no contact with his parents, Arif’s uncle made him homeless. He sought help from the local authority, but soon discovered he did not have leave to remain in the UK. Arif became depressed, and attempted suicide. Arif was eventually placed in a mental health facility, where he was introduced to The Children’s Society. His project worker supported him with his asylum case and to access appropriate accommodation and counselling. Now, Arif has leave to remain for two and half years and is applying for jobs. He says The Children’s Society has had a huge impact on his life and is grateful for the support he received.

‘Where I am today, I wouldn’t be here if it wasn’t for those lovely people at The Children’s Society. I know they helped me a lot and I want to do something with my life and make them proud. They helped me and guided me, they’ve been there for me when I needed them most.’
Spotlight on:
Our Debt Trap campaign

61
local policy wins

1
national policy win

554,791
young people helped
Problem debt leaves families and young people feeling stressed, anxious and depressed. Children living in families struggling with debt are five times more likely to be unhappy than children in families who don’t have difficulty with debt.

Many of the young people that we work with, such as care leavers and young carers, have to manage household finances, and so they are particularly susceptible to feeling the damage of debt.

We’ve been campaigning to end the Debt Trap for families since May 2014. In that time, we have tackled many of the biggest issues for families in debt, including:

- Pay day loan advertising on children’s TV
- Energy companies and their debt collection practices
- Local councils and their use of bailiffs in homes of children and vulnerable young people

More recently, we have been campaigning for the Government to introduce a breathing space for all families and young people in debt, giving them time and space to repay their debts with no rising fees or visits from intimidating bailiffs.

National policy win:
Government lays amendment to Financial Guidance and Claims Bill for the introduction of ‘Breathing Space’ for families in problem debt. The introduction of this measure will fulfill the Conservative party manifesto commitment to introduce this scheme – that will help 530,000 young people.

Local policy wins: Care leavers told us of the damage that council tax debt can cause. We persuaded 60 Local Authorities to exempt care leavers from Council Tax this year and we also convinced Hammersmith & Fulham Council to agree they would no longer use bailiffs for families in arrears. In total these regional policy wins affect 24,791 young people.
Our Family Voice service (funded by the Big Lottery Fund) ran from April 2015 to April 2018. The service provided advice, advocacy and support for migrant children and their families facing destitution in locations across London.

As a result of the service providing high quality holistic advice and support regarding their rights and entitlements:

- Fewer migrant families now face destitution.
- Migrant families who have experienced or are at risk of destitution gain new skills and confidence to improve and have improved access to social activities leading to reduced isolation.
- Professionals have a better understanding of destitution and the needs of migrant families, leading to improved and joined up support for families.
Thanks to the dedication, advocacy and intensive casework of our workers in this service, in the first two years of the project alone:

- 29 families had ‘no recourse to public funds’ conditions lifted as a result of our intensive casework and advocacy.
- 47 families secured adequate housing under Section 17 support with advocacy from intensive casework.
- 54 families secured regular income under Section 17 following intensive casework.
- 60 families secured immigration advice.

We also conducted a light-touch evaluation of the service, which included a review of data and documentation relevant to the project, qualitative research and data analysis.*

Through our evaluation we learned that:

- The two main causes of most families’ destitution, and the key reasons for referral to Family Voice, were unresolved immigration status of parents and children, and ‘no recourse to public funds’ conditions.
- There is a great need for this service – Family Voice could not help many families who fulfilled the criteria because they had no capacity to take their cases on.
- There needs to be an easy way to record how many families have been supported with access to food banks, small charitable grants for essentials, lifting of ‘no recourse to public funds’ conditions, Section 17 Children Act subsistence support and/or accommodation.
- Training should target children’s centre staff, early intervention staff and schools (eg parent support roles) as they are most likely to be in contact with migrant children and families facing destitution.
- Training should be offered more frequently, over a longer period and with more handouts.

* Evaluation undertaken by independent consultant Mary Ryans.
‘We had local residents who are Children’s Society campaigners contact us and tell us about your campaign and how important it was to them that we give these vulnerable young people a helping hand.’

Cllr Amy Gibbs, Cabinet Member for Children and Young People, Tower Hamlets Council
We define resilience as a young person’s capacity to respond to adversity in their life. A young person may have experienced significant trauma or have an underlying mental health issue that can compromise their capacity to respond. Our work with young people includes counselling for survivors of abuse, drug treatment programmes for those misusing substances or mediation for families who have experienced trauma.

Amanda

Amanda was put into care at age 12, due to difficulties at home. This left her struggling to trust people, and as a cry for help, she began to skip school. She would often sleep out on the streets, where she was directly at risk of child criminal and sexual exploitation. When she was 14 Amanda was referred to The Children’s Society, who supported her with one-to-one sessions to help bring her home, rebuild her troubled relationship with her mum, and engage with school again. Amanda is now living happily back at home and hasn’t been reported missing for more than six months. She hopes to one day become a social worker or a chef.

‘My project worker really helped because I had no one to talk to, I just had her and we really got on well. She would be on my side and listen to me. I’ve now stopped going missing because of her.’
Spotlight on: Our Beam services

3 locations
Sandwell, Shropshire and Telford

3,721 visitors

82% of visitors felt more able to deal with their presenting issue*

*average figure across the three services.
Operating from accessible central hubs, our three Beam services provide vulnerable children and young adults mental health and emotional well-being support and information. Young people can use these drop-in service whenever they need to – there are no appointments, no waiting lists and no need for a referral.

By providing young people with therapeutic support, educational resources and access to online learning, advice and guidance, Beam enables children and young adults to access the mental health services they need – and if a child is recognised as needing more specialist mental health support, Beam will work to help them access the appropriate services.

In our Sandwell Beam service:

68% of the young people we worked with felt more able to deal with their presenting issue.

82.3% of the young people we worked with said the skills they learnt helped them to manage.

In our Shropshire Beam service:

87% of the young people we worked with felt more able to deal with their presenting issue.

80.4% of the young people we worked with said the skills they learnt helped them to manage.

In our Telford Beam service:

91% of the young people we worked with felt more able to deal with their presenting issue.

91% of the young people we worked with said the skills they learnt helped them to manage.*

* Sample size of 964 young people
Spotlight on:
Our substance misuse services in the South

5 locations
Torbay, Chelmsford, Harlow, Basildon and Colchester.

701 visitors worked with directly

85% of young people we worked with were able to reduce or cease their substance misuse*

* Young People’s Outcomes Report from the National Drug Treatment Monitoring System. Sample size 409.
Our substance misuse workers help young people in groups and on a one-to-one basis, we work with them in a range of ways:

- Information, advice and education
- Comprehensive assessment and goal based planning
- Harm Reduction
- Relapse prevention
- Sexual health services
- Access to positive activities
- Needle and syringe exchange
- Structured recovery programmes

In addition to reducing or stopping their Substance Misuse, 25 young people who completed our My Wheel tool were identified as needing intensive support around safety and 92% of them said they felt safer after our intervention, 30 young people were identified as having significant mental health problems and 77% of them said that improved afterwards, 44 young people needed support with education and training and 64% said that improved after we worked with them.

(Total number completing My Wheels in these services in the year = 147).
‘[They] actually listened, there’s nothing that someone needs more than someone who will actually listen to them.’

Young person, Streetwise Coventry
Our plans and objectives for 2018/19

In line with the delivery of our five-year strategy 2017/18 to 2021/2022, our objectives for our work in 2018/19 are:

An intensive focus on multiple disadvantage as experienced by the most marginalised groups of young people.

We aim to reach at least 10,000 young people through direct support, youth action and youth insight work, and deliver over 400,000 positive impacts for young people through our policy and campaigning work.

To transform our ability to innovate and be disruptive to enhance the lives of young people.

We aim to pilot three innovative models of support for young people.

An explicit focus on partnership and inspiring a social movement to achieve change for children and young people.

We want to inspire over 300,000 individual supporter actions that contribute to positive change for children.

To be an agile, high performing, supportive organisation.

We aim to maintain our current level of net unrestricted income from fundraising and retail activities. We want to develop in-house skills which result in an agile and continuous improvement culture.

We aim to restructure our balance sheet by selling two central London properties, moving to a modern, flexible office space, and applying the funds released to reduce balance sheet risk.

We’re continuing to make a difference to the lives of children across the UK, and next year we will strive to do even more to reach children who will feel unsafe, unloved and unable to cope, as we continue in our mission to create a country where all children are free from disadvantage.
Right now in Britain there are children and young people who feel scared, unloved and unable to cope. The Children’s Society works with these young people, step by step, for as long as it takes.

**We listen. We support. We act.**

There are no simple answers so we work with others to tackle complex problems. Only together can we make a difference to the lives of children now and in the future.

**Because no child should feel alone.**

Find out more at [childrenssociety.org.uk](http://childrenssociety.org.uk)

If you would like to know more about The Children’s Society and our work with children and young people, please visit [childrenssociety.org.uk/impact](http://childrenssociety.org.uk/impact) or call our Supporter Care team on 0300 303 7000.

You can read an online version of this report or download a PDF at [childrenssociety.org.uk/impact](http://childrenssociety.org.uk/impact)

If you would like to make a donation to The Children’s Society, please visit [childrenssociety.org.uk/donate](http://childrenssociety.org.uk/donate)

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